

Parental Questionnaire

It is our aim to ensure that we provide the best possible service for the children who attend Cadley Kids Club and their parents. We will be grateful if you could spare a few minutes to complete this questionnaire in order to help us to continuously improve the service we provide.

Name of Child.....Age of Child.....

(Please tick)

1. How would you describe the atmosphere at Cadley Kids Club?

Happy..... Friendly..... Unhappy.....Unfriendly.....

2. How would you describe the attitudes of the staff at our Club?

Approachable.....Helpful.....Unapproachable.....Unhelpful.....

3. Does your child enjoy attending Cadley Kids Club?

Always.....Most of the time.....Some of the time.....Never.....

4. Does our service meet all your childcare needs? Yes..... No

5. Do you feel that our club provides your child with enough varied and stimulating activities? Yes..... No

If no, Please make suggestions below.

6. Would you recommend our Cadley Kids Club to your friends?

Yes..... No

7. Please tell us anything that you think we do well at our club.

8. Please suggest any areas that you would like to see improved within Cadley Kids Club.

9. Please make any comments you wish about the quality of our service below.

10. Are you happy with the Breakfast/snacks on offer at club? Yes..... No.....2

Thank you for taking the time to complete our questionnaire. It is important for us to know about how you feel about Cadley Kids club to enable us to continuously improve our service to meet your needs.

Please return to our post box in the McMullen Centre reception or via email to ckc@fulwoodcadley.lancs.sch.uk